

Professional Services

Helping you drive efficiency
and quality in your operations.

allocatesoftware.co.uk





At Allocate, we care about helping people deliver the best healthcare.

As well as our innovative products, we offer organisations industry expertise to operate to best practice standards.

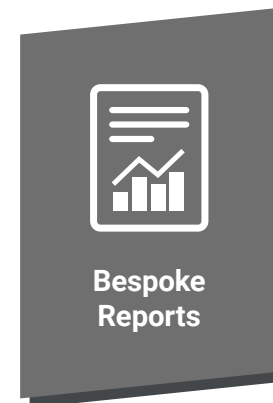
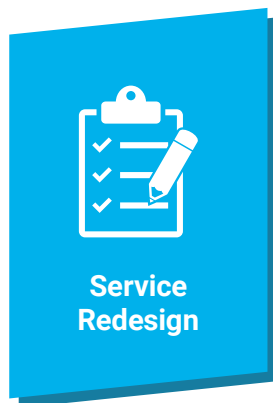
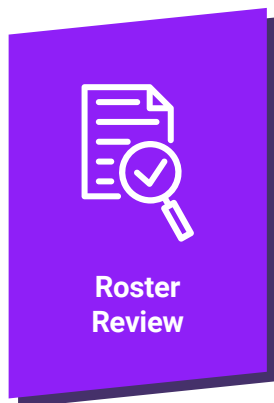
Allocate's Professional Services

Embrace Best Practice | Reduce Risk | Improve Quality

Designed to help you get the best out of your Allocate solutions, our Professional Services team help you to improve the efficiency and quality of your healthcare workforce operations.

From Service Redesign to Rostering Interfaces, all our Professional Services are delivered by Allocate accredited, industry experts to ensure you can embrace best practices, reduce risk and improve the quality of your operations, all within an accelerated period.

Our Professional Services:



Need something unique? Our specialist team are available to assist with any bespoke requests your organisations may need help with, including accelerated services, user training, payroll and more.

Roster Review

Our Roster Reviews are designed to assist you in embedding good eRostering practices to optimize your operations, including **reinforcing roster policy, resetting of rosters** and **achieving organisational consistency**. This fully managed service allows your local team to focus their time on delivering care, while Allocate manages the whole review process.

Benefits:



Peace of Mind – Our independent reviews offer assurance to organisations that operations are efficient, effective and compliant.



Access to industry expertise – All staff who deliver our services are Allocate Certified specialists.

Available to all Allocate customers

Service Redesign

Allocate is able to support the implementation of changes to your practices and operations as part of our Service Redesign service. Once completed, the redesign ensures your organisation is **operating in an efficient and effective manner** and to the industry's latest guidelines.

Benefits:



Delivered at Speed – Allocate can implement changes in short timescales.



Peace of Mind Rostering – Help ensure your rosters remain compliant when rules change.

Available to all Allocate customers

Rostering Interfaces

Helping you to speed up your operations, Allocate's Rostering Interfaces connect your third party applications into our solutions, **automating the process** and **ensuring all data is correct**. We can connect with such interfaces as ERSGO, absence interfaces and Patient Acuity Systems (PAS).

Benefits:



Automated Process – Remove manual error and speed up operations.



Improve Redeployment – Faster data access means improved temporary staff and redeployment.

Medic Appraisal Management

Allocate's Medic Appraisal Management service gathers and compiles the paper-based feedback on behalf of doctors from those who work with them and have treated them, into the e360 application, in order to help inform their further development. By allowing Allocate to complete this multi-source feedback (MSF), it **removes the administrative burden** required for doctor's and the organisation.

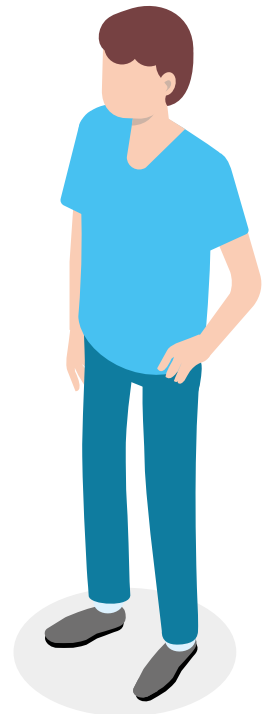
Benefits:



Eliminate the Admin – A fully managed service, so your team can focus on delivering care.



Convenient Reporting – Receive feedback periodically in a convenient format throughout the year.



Bespoke Reports

Based on your scope and organisational needs, we are able to create bespoke reports that are tailored to your requirements and present the data you want.

Our bespoke reports are produced in a format that is easily digestible to help you make decisions that are informed and at pace.

Our Professional Services team have produced reports including:

- Audit reports
- Expenses information reports
- User accounts information
- Absence reports: During the early days of the COVID-19 pandemic, Bolton NHS Foundation requested an absence report which has been made available to all customers. Over 156 contacts from 116 organisations have receive the report daily.

Benefits:



Reducing the admin burden – Cut down admin of manually producing data for reporting

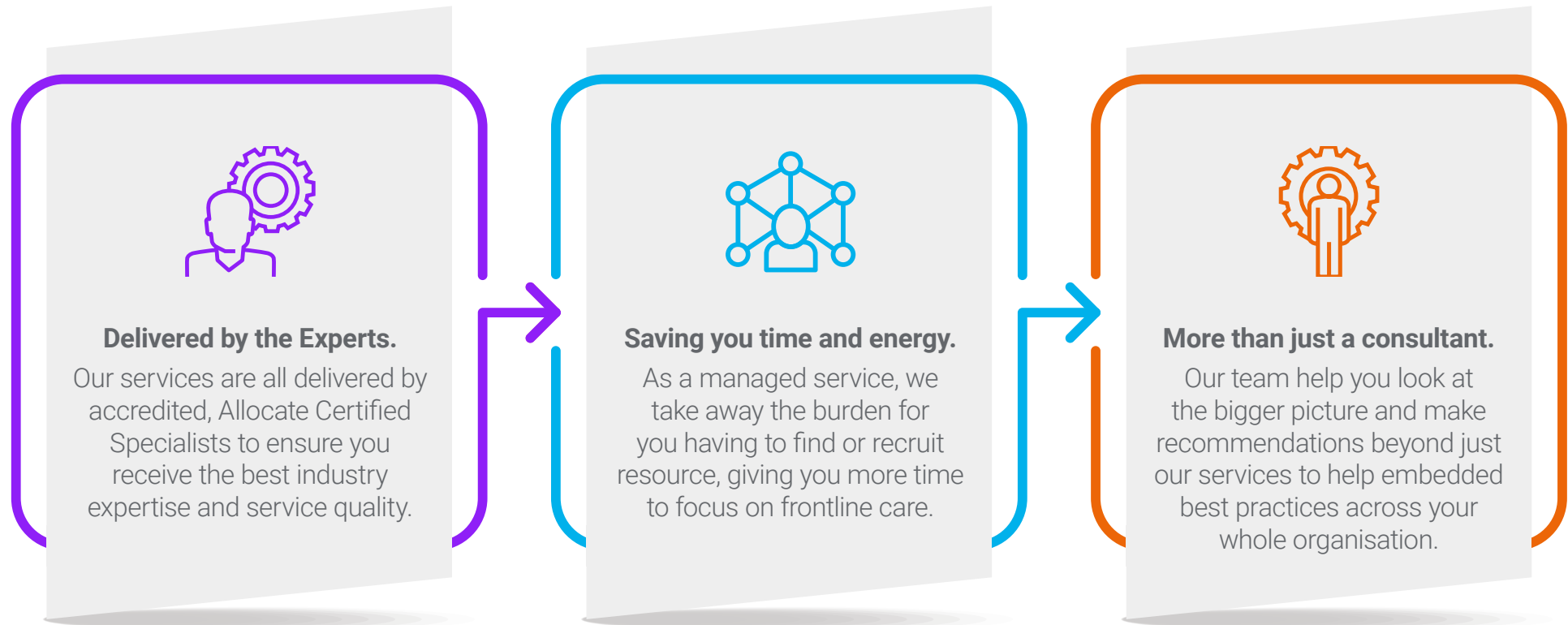


Make the right choice – data from tailored reports can help staff with informed decision making.



Delivering real benefits for you and your organisation

Our Professional Service's are all designed to help you embed best practices into your organisation.





ALLOCATE

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Right people, right place, right time.

Workforce technology to help
deliver better care and improve
the experience of work.